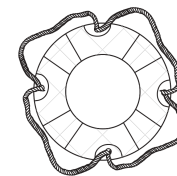


SENDING OUT AN S.O.S.



Are you concerned for the well-being of one of your students?

Do you have a student in need of extra support?

Do you have a student who is struggling financially?

Have you exhausted your resources and need help brainstorming ideas?

The Student Success Team is here to help! All you need to do is send out an S.O.S. The S.O.S. stands for Supporting Our Students and is a simple online form which launches our team into action.

Why should someone submit an S.O.S.?

Examples include: Student was crying in class, student doesn't have enough to eat, student's family is in crisis, recent loss, change in health, conflict with roommate, anxiety, problematic or disruptive, behavior in class, overly stressed, academic concerns that don't seem to be resolving, etc.

Once the Student Success Team receives the S.O.S., they will triage the situation, coordinate outreach based on individual student needs and liaise with campus partners. Before submitting the form, please be sure to let the student know you are concerned and that they can expect to hear from one of the Student Success Team members.

Here's the link to submit an S.O.S.
<http://links.asu.edu/mlftcSOSform>

So what about the NOC (Notice of Concern)?

An NOC should be used for an escalated student issue, something that is related to a professional experience placement, unprofessional behavior, or a student code of conduct violation which requires administrative and faculty intervention.

Examples of when to submit include: Escalated or unresolved issues that have not been resolved by accessing Student Success Coaches, harassment of instructor or classmates, verbal slurs, anger outbursts in class, discrimination of other students, unprofessional behavior at internship sites or placements that have escalated.

****Note: These forms are NOT the appropriate first step in an emergency, though one or more of them may be needed as follow-up, per the college's crisis protocol.**